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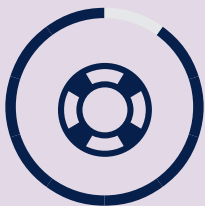


LOCAL HELP FOR PEOPLE WITH MEDICARE

QTR 2, 2016

Take Time to Reflect

"Be sure to reflect on what a great impact you have on the people with Medicare in your community. " - Cheryl St.Clair, Indiana SHIP Director



FEEDBACK

CONTACT US

(765) 610-3873



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Know the Ropes

You may be hoping that your role as a SHIP Counselor had reached a calm spot since the Annual Enrollment Period (AEP) has ended. We had 14,429 counseling hours and 9,050 contacts and attended or sponsored 392 events during this three-month period. Well don't relax quite yet. During the month of April, we will be sending SHIP presenters around the State for Spring Update trainings. Once again, there is important information that you need to know – You Asked? We Answered! For example, you asked during our most recent survey about the new Medicare covered service for Advance Care Planning, more on Enrollment Periods and HSAs, and Medicaid and MSP trouble shooting. You will want to know the answers. Registration forms will be mailed out soon. There's over 25 sessions scheduled throughout the State so please plan to attend.



Be sure to reflect on what a great impact you have on the people with Medicare in your community. I know what a big effort it takes to be a SHIP counselor and what wonderful people we have as volunteers. To recognize your efforts, SHIP now has a Company Store available that uses quarterly credits you gain from submitting Client Contact forms. Participation is voluntary. Keep in mind that SHIP exists to support your efforts to provide health insurance counseling to people with Medicare. We still are able to offer advertising, office supplies, computer equipment, and services such as the Part D drug plan comparisons. Be sure to fully discuss your needs with your Area Manager and let her/him know

Medicare Q & A

WITH JOHN WILLIAMS, MEDICARE SPECIALIST

This quarter, I am sharing Counselors' questions that have been emailed to SHIPCounselor411@gmail.com, along with my answers.



eligible medical costs.

Increased Income Affects Dual Eligibility

Q: My 80 year old client receives \$700

Part A and HSAs

Q: My employed client has a High Deductible Health Plan (HDHP) and receives employer contributions to his Health Savings Account (HSA). He is age 66 but has not yet applied for Medicare or Social Security benefits. He plans to retire July 1, 2016 and will lose his employer's HDHP.

If he enrolls in Part A at that time but delays applying for Social Security retirement benefits until January 1, 2017, will he avoid getting six months of retroactive Part A eligibility that would render his employer ineligible to provide him HSA contributions from January 1 through June 30, 2016?

A: Your client cannot prevent or limit his six months of retroactive Part A eligibility if he applies for Medicare or Social Security benefits after he attained age 65.

2 If he applies for Part A

in July 2016, his coverage would begin retroactively to January 1, 2016. In that scenario, neither he nor his employer would be eligible to make contributions to his HSA for the six month period before his Part A or Social Security application month. This would be true even if he waits until January 1, 2017 to apply for Social Security benefits.

In your client's situation, he would need to repay his employer's HSA contributions for January 1 through June 30, 2016. Any excess HSA contributions the client made from his own earnings for those months would become taxable income for this year.

Ideally, your client and his employer should stop making HSA contributions six months before he plans to apply for Medicare Part A or Social Security benefits.

Remember, once your client is eligible for Part A he can still use the appropriate balance in his HSA to pay

in Social Security retirement and \$53 in Supplemental Security Income (SSI) benefits monthly. Therefore, she is automatically eligible for Medicare and Medicaid. SSA recently informed her that her ex-husband died and she would be eligible to receive \$1,900 in monthly Social Security survivor benefits since they were married over 10 years and she has not remarried.

My client is concerned that she would lose eligibility for Medicaid if she receives \$1,900 in monthly Social Security survivor benefits. Can she refuse to apply for Social Security survivor benefits and still keep her current retirement, SSI and Medicaid benefits? If she becomes eligible for the larger survivor benefits, would she be eligible for the Medicare Savings Program (MSP)?

A: Your client could refuse to



apply for the \$1,900 Social Security survivor benefits in favor of continuing to receive \$700 in retirement payments and Medicare but would lose SSI and Medicaid eligibility. Because they are based on members' "financial neediness", both SSI and Medicaid require that its members apply for all other benefits for which they would be eligible.

On the other hand, if she applies for and receives \$1,900 monthly Social Security survivor benefits, your client's income would be too high for SSI, Medicaid or MSP eligibility.

If she loses Medicaid, the State would stop paying her Part B premiums, etc. but your client would keep eligibility for Part D Extra Help until December 31. Although she would have a Special Enrollment Period (SEP) to enroll in an Advantage plan, losing Medicaid does not provide a SEP to buy a Medigap policy.

Separate Part C and D Plans

Q: A 70 year old client with Qualified Individual (QI) eligibility in the Medicare Savings Program (MSP), wants to enroll in a Part C plan. Because she wants to keep her current Part D plan, she wants to enroll in a Part C plan that does not include

prescription drug coverage. Can she do that or would she have to give up her current Part D plan and enroll in a Part C plan that includes prescription drug coverage?

A: If your client wants to keep her current Part D plan, she could only enroll in a Part C Private Fee for Service (PFFS) plan that doesn't include prescription drug coverage. Medicare rules do not allow her to be simultaneously enrolled in a stand alone Part D plan and a Part C Health Maintenance Organization (HMO) or Preferred Provider Organization (PPO) that doesn't include prescription drug coverage.

If your client wants Part C and D coverage, her best option is to enroll in a Part C plan that includes prescription drug coverage. Because she is deemed eligible for Extra Help, she has a continuous SEP to change Part C and D plans every month to keep her Medicare prescription drug coverage continuously active.

Extra Help Application Versus Appeal

Q: Because my client made an error when entering

income information on his online Extra Help application, SSA sent him a denial letter stating that his income is too high to be eligible for benefits to help pay the costs of his Part D plan. My client tried to reapply for Extra Help online but SSA's Website would not accept his second application. What can he do to correct his income information on his Extra Help application?

A: After receiving an Extra Help application denial letter, an applicant has 60 days to file an Appeal with SSA. SSA's Website won't accept a new online Extra Help application from a denied applicant until his 60 day appeal period expires.

Your client should phone SSA at 1-800-772-1213 or visit a SSA office for help filing an Extra Help Appeal. If his Appeal period has expired, SSA will help him file a new application.

Part D as Secondary Payer

Q: A new beneficiary has creditable prescription drug coverage from his working wife's large employer group plan. He wants to know if Part D would be his secondary prescription drug coverage and would it pay



New Counselor Training lead by Fred Taube in Fort Wayne, March 4.



On February 19, Fort Wayne SHIP Presenters were briefed on the latest New Counselor materials.

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Try clicking the links where this image



appears for an instant link!



02/19/2016

Two SHIP Presenters

WRITTEN BY CHRISTEL SNOW, NORTHERN INDIANA AREA MANAGER

Ray Gans and Joel Burden are SHIP counselors St. Joseph Regional Medical Center, Mishawaka, Indiana. Ray took initial counselor training April 22, 2004. Joel completed his SHIP counselor training, May 22, 2006.

Last Fall they both become SHIP Presenters, and conducted

SHIP Fall Update training for St. Joseph County. They will be conducting SHIP Initial Counselor training in March at Marshall County Council on Aging for 9 new SHIP Counselors.

Locally SJRMC counselors assist clients at the Hospital

site and Real Services, Area 2 Agency on Aging, and the communities of Mishawaka and South Bend.

It has been my honor to work with Ray and Joel and all of the SJRMC SHIP counselors. I look forward to working with the newly trained SHIP



counselors.

What is your favorite part of being a SHIP counselor?

"I enjoy meeting with clients and helping them with Medicare/Medicaid I also like the people in the SHIP organization.

I like that SHIP counseling is challenging which helps keep my mind alert."

What are your hopes/expectations as a new SHIP Presenter?

"I hope I can help new counselors understand how to conduct a client session without fear. I expect most new counselors will be overwhelmed as I was at first."

What do you find most challenging as a SHIP Counselor

"Correctly understanding the client's situation to provide correct Medicare/Medicaid advice. Also keeping abreast of the Medicare/Medicaid rules and changes."

"The clients they serve ask for them by name, year after year!"

Additional Praise

A LETTER FROM GARY W OSBORN, INTAKE AND TRANSITION MANAGER, REAL SERVICES, INC.

Ray Gans and Joel Burden are the SHIP Counselors at Real Services, who make a huge difference with Clients needing assistance with Medicare related issues. These two men are integral in keeping the operation of the SHIP Program in St. Joseph County, at Real Services in South Bend. The clients they serve ask for them by name, year after year! We are more than grateful to have them as a large part of our Real Services family.

I also want to thank Gary Murray, SHIP Counselor, for his work doing presentations, meetings, and counseling that he performs all over Area 2. In addition, John Bruinsma, Senior Services Navigator, Community Outreach/Partnership, at St. Joseph Regional Medical Center, has taken every referral that we have given him. He has taken over one hundred SHIP referrals and assigned these clients with SHIP Counselor appointments! Thank you John!! Thanks, Christel, for all that you do!!

BUST YOUR BUNS!

LOREALEE MOORE, SOUTHERN INDIANA AREA COORDINATOR

While surfing through Facebook, a story appeared on my newsfeed about one of my SHIP counselors, Jonna Guy.

Jonna is an options counselor at Generations, one of Indiana's 16 Area Agencies on Aging that serves six counties in Southwest Indiana.

As I read the short paragraph below, it spoke to my heart, and I realized that not only is she a great employee of Generations, but SHIP is very lucky to have such a great person assisting beneficiaries. When a beneficiary contacts Jonna, I know that they are receiving service above and beyond. Thank you Jonna!

"Congratulations to Jonna Guy and Susan Boyles for being the latest Vincennes University Bust Your Buns Award recipients! They were nominated by the Generations' staff for going the extra mile to help one of our clients. Jonna worked for several months trying to get a lift chair for a client who desperately needed one, but had no way of getting one on her own. After Susan Boyles generously donated her father's lift chair, Jonna worked tirelessly and made numerous

phone calls back and forth with the client and some of the client's friends to make arrangements for someone to pick it up at our office.

When the plans fell through, Jonna and her husband took their own truck, loaded the lift chair, and delivered it to the client who lives in Washington. They plugged it in and made sure it was operational and that the client knew how to use it.

On Friday, February 12, two officers with the VU Campus Police Department surprised

Jonna and Susan at the office and presented them with the traditional Bust Your Buns award - a box of doughnuts."



Jonna Guy and Susan Boyd receiving the Bust your Buns award from two Vincennes University Officers

Know the Ropes **continued**

face to face or over the phone, is our greatest challenge. However, I know that we often miss out on the many talents of our counselors for outreach, peer mentoring, and volunteer recruitment, to name a few. With the direction of the performance committee, we will surely be able create initiatives that will tap into this potential.

I hope that you keep in mind the great service you provide and the difference

you make in the lives of people with Medicare in your local community. Your gift to your clients is your time and commitment. For the Medicare beneficiaries that you help, it is a priceless gift. It is a gift that will help them through this next year with their health care and drug costs. Your assistance has a true impact on their day-to-day lives. I hope that for this New Year that all of our SHIP Counselors understand how important they are. I thank you all for great efforts.

Honey Buns Recipe

recipe borrowed from MarthaStewart.com



DIRECTIONS

Make the dough: Sprinkle yeast over warm water in a small bowl. Let stand until foamy, about 5 minutes.

Whisk milk, butter, eggs, honey, salt, and vanilla with a mixer on medium speed. Add yeast mixture, and whisk for 1 minute.

Switch to dough hook, reduce speed to low, and add 4 cups flour. After flour is incorporated, raise speed to medium, and continue kneading.

Add remaining flour, 1/2 cup at a time, mixing until dough no longer sticks to the bowl. Raise speed to medium-high, and knead for 10 minutes. (Alternatively, knead by hand until smooth, 15 to 20 minutes.)

Turn dough out onto a lightly floured surface, and knead until dough is very smooth, about 5 minutes. Transfer to a lightly oiled bowl, cover with plastic, and set aside in a warm, draft-free spot until doubled in size, about 1 hour. Make the filling and topping: Melt butter in a saucepan over medium heat. Stir in honey, corn syrup, and sugar, bring to a gentle simmer, then remove from heat. Let cool. Combine mascarpone and

creme fraiche in a bowl.

Punch down dough. Turn out onto a lightly floured surface, and divide into 3 portions.

Roll each into a ball. Freeze 2 for up to 3 months (thaw in the refrigerator before using). Roll remaining dough into a 10-by-13 1/2-inch rectangle. Brush lightly with honey, spread mascarpone mixture evenly on top, leaving a 1-inch border, and sprinkle with pecans. Starting on 1 long side, roll dough into a log. Pinch along seam to seal. Cut into nine 1 1/2-inch-thick slices.

Pour honey mixture into an 8-inch square baking pan. Place buns, cut sides down, in pan, 3 to a row. Let buns rise in a warm, draft-free spot until doubled in size, 30 to 40 minutes.

Preheat oven to 375 degrees. Place oven rack in lower third. Bake buns, rotating halfway through, until brown and bubbling, about 1 hour. (If buns darken too quickly, cover with foil.) Set a wire rack on a baking sheet. Immediately invert buns onto rack. Drizzle with honey, and serve warm.

INGREDIENTS

Dough

- 2 TBS active dry yeast
- 1/3 cup warm water
- 1 cup whole milk, room temperature
- 2 sticks unsalted butter, softened
- 3 large eggs
- 1/3 cup honey (any type)
- 2 tsp. coarse salt
- 1 tsp pure vanilla extract
- 5 to 6 cups all-purpose flour, plus more for surface
- Vegetable oil, for bowl

Filling and Topping

- 4 sticks unsalted butter
- 1/2 cup honey (any type), plus more for brushing and drizzling
- 1/2 cup corn syrup
- 2 TBS sugar
- 1/2 cup mascarpone cheese
- 1/2 cup creme fraiche
- 1/2 cup chopped pecans

A Blast from the Past!

WRITTEN BY SUSAN SPILLY, SPECIAL POPULATIONS COORDINATOR

Who knew that a Medicare BINGO event would turn into a wonderful reminiscence visit? There we were, SHIP Area Manager Lorealee Moore, our SHIP volunteer Marj Willer and I, getting set up for our Medicare BINGO presentation in Batesville, when one of the attendees asked if we were with SHIP.

Now, it's not every day that someone knows what SHIP is before the presentation, so this took us by surprise. When we asked him if he was familiar with SHIP, he told us that he had been a volunteer for 16 years! He remembered some of our former co-workers and shared some stories about the old days, of which he was very fond.

He won many of the prizes that day because he knew the answers to our presentation quizzes. Apparently, he has stayed current about his Medicare benefits, too. Once a SHIP counselor, always a SHIP counselor!

But this was only the beginning of our walk down memory lane and

the most enjoyable afternoon with Mr. Al Prickel. He invited us back to his apartment. There, we found a picture perfect one bedroom unit, impeccably neat and comfortably decorated. His office area is in his bedroom, where we all trooped to see his SHIP memorabilia, about which he is immensely proud. During his 16 year tenure as a counselor, he amassed awards from the hospital host site (Margaret Mary in Batesville), certificates of



Al Prickel and Marj Willer in Batesville



appreciation, hand written notes, newspaper articles, and he even had his SHIP identification under glass on his desk. It was a truly extraordinary display of pride in his work as a SHIP counselor.

Al, 88 years old in February, retired from SHIP in 2009 and lived in his own home until last year when, after a few falls and back surgery,

he and his family decided it was time for him to sell his home and move to the senior apartments in town. While he says his apartment is now home, nothing will ever be like the home in which he raised his kids and lived a happy life with his wife of 51 years, Rosemary. Rosemary passed away in 2009, the same year Al hung up his SHIP badge. They raised their kids and he worked in the Uranium Plant as an engineer for many years. That plant has since been torn



A Blast from the Past! continued

down, but it is well known by everyone in the area. He had a panoramic picture of it in his office area right along with the SHIP certificates.

Also decorating his walls were pictures of his wife and him when they were younger. One particular set of wall hangings were paintings done from photos which he had made in Japan while stationed there in the Army. He gave the local artist a photo he carried in his billfold and the rendering of them is just beautiful. They hang above his bed (upon which you can bounce a quarter.....maybe that military training?).

Al and our current volunteer, Marj shared some memories and updates on acquaintances during our visit. They both have lived in Batesville for many years and knew some of the same people. It was an added joy to see the counselors strike up a friendship and share some common interest.

Lorealee and I are grateful to Marj and Al and all of the other counselors, past and present, who donate their time and talents in service to SHIP. No one wants credit for doing the wonderful jobs they do, helping Medicare folks in Indiana. They do it for other reasons. Meeting Al and spending time with Marj was truly a shot in the arm for our enthusiasm for our program and the volunteer counselors who make it work!

I will always remember Al and hope to pop in on him whenever I'm in the area! Thank you for your service, dedication, and hospitality Al. If you want to come back as a counselor, our door is always open!

Medicare Q & A continued

the deductible and copays from his current plan.

A: Yes, Part D would be secondary to the prescription coverage on his wife's large employer group plan because she is actively working. Because his primary plan is considered creditable coverage, it is unlikely that a Part D plan would pay his current plan's prescription drug deductible and copays unless it covers drugs that are not on his current plan's formulary or he requires expensive drugs that are more generously covered on a Part D plan than by his primary plan.

In other words, because of benefit and payment coordination, a Part D plan would not routinely pay the deductible and copays from his primary creditable prescription drug coverage. The main idea with Part D's creditable drug coverage provision is to allow a beneficiary to delay buying a Part D plan until his creditable prescription drug coverage ends. A beneficiary who has primary creditable prescription drug coverage usually doesn't need a Part D plan.



HELLO, SHIPMATES!

BEN HUDSON, CENTRAL AND NORTHEAST INDIANA AREA MANAGER

My name is Ben Hudson, and I am the new Area Manager for Central and Northeast Indiana. I began this position at the beginning of 2016 and have already met so many wonderfully talented and knowledgeable counselors, staff and Medicare beneficiaries.

I am most impressed by the amount of time and effort our counselors are putting into making ship a successful organization, as well as one that residents of Indiana can trust for information regarding their Medicare needs.

As some of you may know, I was originally born and raised in Southwest Michigan and moved to Indiana after high school to attend Indiana University at the downtown campus where I received my Bachelors in Business Management. During my first two years in Indiana I lost about 100lbs through diet and exercise

10 and dedicated my time

to personal training others at the YMCA.

While there I became interested in the health of our senior population and became a Silver Sneakers instructor as well as starting up other senior fitness programs.

During my time at the YMCA I started my own business, an in-home personal training business with a gear towards seniors. It gave me the ability to meet, train and encourage many people from the comfort of their own home.

After college I continued to let my business grow all while working full time as an Operations Manager at a large gym, and this last year as the Activities Director and Medicare liaison at a nursing home in Greenwood, IN.

I look forward to growing personally with SHIP and



hope to become a valuable and trusted team member of this organization.

I also look forward to meeting each and every one of you in the coming quarter and

thank you in advance for allowing me to serve you. I am always available by cell at: 317-437-0366 or by email at: benhudson.ship@gmail.com. Please get a hold of me for any need you may have, or just to say hello!

Thank you again for all you do, let's make this year great!

" I look forward to growing personally with SHIP and hope to become a valuable and trusted team member of this organization."

Online Links

If you are reading this electronically, all of these links can be clicked for instant access to these websites.

ShipTalk NPR Tool for Client Contact and PAM Forms
www.shipnpr.acl.gov

Counselor's Corner
www.secure.in.gov/idoi/secure/index.htm

username: idoiship
password: Ship2012

Shout Out to a SHIP Counselor

WRITTEN BY SHELLY DUNN, SWIRCA & MORE, ADRC COORDINATOR, SHIP LOCAL COORDINATOR

I want to give a big “Shout Out” to SHIP counselor, BriAnn Hill.

BriAnn has been working diligently with multiple clients regarding HIP issues.

She advocates for clients in bridging the gaps in the HIP to Medicare roll out regarding QMB.

She has spent countless hours researching the process, calling the local Medicaid office and the Social Security office, and meeting with clients to make sure the transition is successful.



BriAnn Hill, SHIP Counselor

BriAnn has only been a SHIP counselor for under a year, but has quickly established herself as a leader in all things Medicare.

She takes pride in her work and is relentless in her pursuit of answers for her clients. She doesn't stop till the job is done.

She shares her knowledge not just with co-workers in Area 16, but with the entire state.

Thanks, BriAnn for all your hard work!!

To All SHIP NPR Users

Changes to CC form

On April 1, 2015, SHIP-NPR users were no longer required to enter data in the field “Dual Eligibles with Mental Illness Disabilities” on CC records. As part of recent updates to the SHIP-NPR system, users entering data at the SHIP-NPR portal, will no longer see this field online at the CC record entry screen.

These changes took effect for all batch uploads beginning March 1, 2016.

Changes to PAM form

TFI has made changes to the PAM form to reflect SHIP's current electronic measures for outreach to beneficiaries. Per ACL's instructions, changes were made to placement of the “Video Conf, Web Conf, and Web Chat” events on this form.

Users entering data at SHIP-NPR portal, will no longer see “Video Conf, Web Conf, and Web Chat” listed under Activity 6 (Electronic Other Activity). Instead, entries for

this mode of outreach will be captured under Activity 1, “Interactive Presentation to Public, Face to Face In-Person, Video Conf, Web Conf, Web Chat.”

SHIP-NPR users will now be able to view information on the Federal Poverty Guidelines under the Client Monthly Income Field on the CC form. The online text and table highlight the monthly income limits for 1 or 2 person households.

SHIP 2016 Spring Update Training Registration Form

Topics: Advance Care Planning, Enrollment Periods, Late Penalties, Health Savings Accounts & Medicare, Medicaid Troubleshooting, Medicare Savings Application Troubleshooting, and more.

REGISTRATION DEADLINE: NO LATER THAN March 28, 2016

Date	Day	Time	Location	Address
April 5	Tue.	9-12	Community Hospital South	1402 E. County Line Road South, Indianapolis 46227
April 7	Thu.	1-4	LifeSpan/AAA 14	33 State St., Third Floor, New Albany 47151
April 7	Thu.	9-12	CICOA/AAA 8	4755 Kingsway Dr., #200, Indianapolis 46205
April 12	Tue.	1-4	Parkview Hospital	2200 Randallia Dr., (corner of State and Carew), Door #4, Fort Wayne 46805
April 12	Tue.	1-4	Logansport/AAA 5	1801 Smith St., Logansport 46947
April 13	Wed.	9-12	Lafayette/AAA 4	660 N. 36th St., Lafayette 47903
April 13	Wed.	1-4	Lafayette/AAA 4	660 N. 36th St., Lafayette 47903
April 13	Wed.	1-4	Hancock Co. Senior Services	1870 Fields Blvd., Greenfield 46140
April 14	Thu.	1-4	Richmond/AAA 9	520 S. 9th Street, Richmond 47374
April 15	Fri.	9-12	Real Services/AAA 2	1151 S. Michigan St., South Bend 46634
April 15	Fri.	1-4	Real Services/ AAA 2	1151 S. Michigan St., South Bend 46634
April 15	Fri.	9-12	PrimeLife Enrichment	1335 S. Guilford Road, Carmel 46032
April 18	Mon.	9-12	CICOA/AAA 8	4755 Kingsway Dr., Suite 200, Indianapolis 46205
April 19	Tue.	1-4	Older Americans Services Corporation (OASC)	1901 S. Orleans Way, Orleans 47452
April 19	Tue.	1-4	Wabash COA	239 Bond St., Wabash 46992
April 20	Wed.	9-12	Michigan City Senior Center	2 On the Lake, Washington Park, Michigan City 46360
April 21	Thu.	1-4	Generations/AAA 13	Vincennes University, ICAT Bldg, Room 142, 1500 Chestnut, Vincennes 47591
April 22	Fri.	9-12	LifeStream/AAA 6	1701 Pilgrim Blvd., Yorktown 47396
April 22	Fri.	1-4	LifeStream/AAA 6	1701 Pilgrim Blvd., Yorktown 47396
April 22	Fri.	9-12	NWICA/AAA 1	5240 Fountain Dr., Crown Point 46307
April 22	Fri.	1-4	NWCIA/AAA 1	5240 Fountain Dr., Crown Point 46307
April 22	Fri.	9-12	DeKalb Co. Council on Aging	1800 E. 7th Street, Auburn, IN 46706
April 26	Tue.	1-4	Hendricks Co. Senior Ctr.	1201 Sycamore Ln., Danville 46122
April 26	Tue.	1-4	Parkview Hospital	2200 Randallia Dr., (corner of State & Carew), Door #4, Con. Rm. 1, Fort Wayne 46805
April 27	Wed.	1-4	Thrive Alliance/AAA 11	1531 13th St., Suite G-900, Columbus 47202
April 29	Fri.	1-4	CICOA/AAA 8	4755 Kingsway Dr., #200, Indianapolis 46205
May 4	Wed.	1-4	Marshall Co. COA	1305 W. Harrison, Plymouth 46563

To register, call , fax or email Elizabeth Hewitt with your name, your local site, and which session you will be attending.

EHewitt@idoi.in.gov (click this link to email instantly)

phone (800) 452-4800, ext. 223

fax (317) 234-9633

